

April 21, 1976

RG&E consumer news



Call Us Before You Move

By Anne S. Fenstermacher
Staff Assistant-Consumer Affairs

This week's column is written for customers who plan to move this spring. Since May is a peak moving month, we request that you notify us of your address change at least three days before you move. This will assist us in scheduling so that your gas and electric service can begin at your new residence and end at your former location at the right time. The Company will make every attempt to comply with your wishes, but must have advance notice to do so. Service people will not be able to come out the same day you call unless there is an emergency.

It is important that the service representative has access when he arrives to read the meter for your final bill or to activate the gas and electric service. He may also need to check your appliances. Please make sure that someone is home. [Please note: All RG&E employees carry an identification card. Don't hesitate to ask the representative to show you this identification. It is for your protection.]

The people who move into your former residence must also call to notify us

to begin service in their name. We cannot automatically put the service in their name, but must have their authorization.

If you are moving into an apartment complex, you probably will sign a card putting the gas and electric service in your name, but when you move out of the apartment you must call the Company directly to take the account out of your name. The apartment management usually will not take this responsibility.

The final bill for gas and electric service at your former residence will be stamped with the words "Final Bill" and should arrive about two weeks after the meters are read. It is important that we are provided with an accurate forwarding address for this bill.

Applications for new service, change of address, or questions about billing will be answered by calling 546-1111 between 8:00 A.M. and 5:00 P.M. on weekdays, or you may write or visit one of the three Company offices. The Main Office at 89 East Avenue is open from 8:00 A.M. to 5:00 P.M. weekdays. The offices located at 723 Hudson Avenue and 28 Genesee Street [Bull's Head Plaza] are open from 9:00 A.M. to 6:00 P.M. weekdays and 9:00 A.M. to 1:00 P.M. on Saturdays.

"Use and Care of Gas and Electric Ranges" Demonstration Thursday, April 22

At 7:30 P.M. on Thursday, April 22 the Home Service Department of Rochester Gas and Electric Corporation will present a demonstration on "The Use and Care of Gas and Electric Ranges."

RG&E Home Economists will demonstrate the proper use of controls and special features, maintenance and energy saving tips, the difference between self-clean and continuous clean.

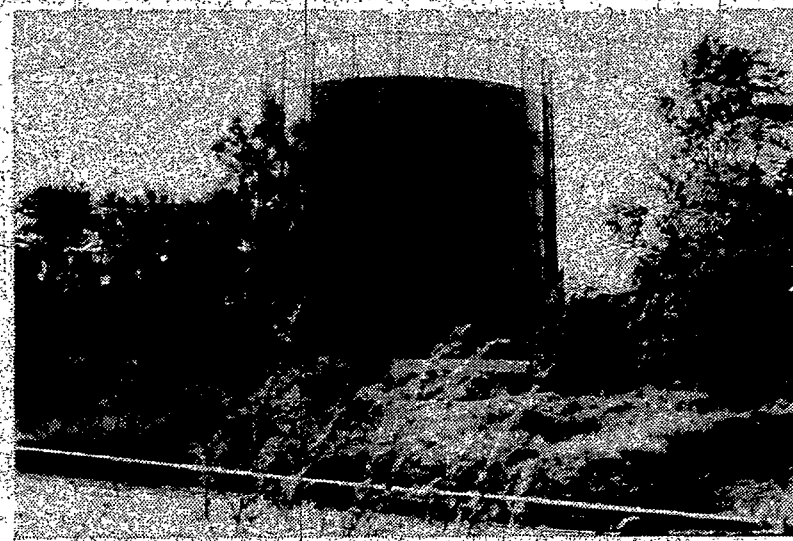
If you have specific questions about your range, please bring the owner's manual.

Parking will be available in the Company lot behind RG&E on Lawn Street, off Chestnut.

There is no charge or obligation. Reservations are made by calling 546-2700 extension 2617.

A Landmark is Going To Be Demolished

On March 15, the mixed gas in #10 Holder was pumped into the mixed gas system. #10 Holder is a



RG&E's Blossom Road gas holder to be taken down.

6,000,000 cf water sealed gas holder and was built in 1913 by the Bartlett and Hayward Co.

The holder was pumped down to the point where there were only 4 sheets showing above the catwalk around the top of the tank.

On Friday, April 2, the first day of the 1976 natural gas conversion, the holder was pumped down to a point 4'-6" above the internal structure supports.

On April 8, after complete isolation of any gas connections, the holder was purged out of service with carbon dioxide.

Two 5 ft. x 10 ft. holes were sawed in the crown of the holder 180° apart.

Under the supervision of the Chemical Laboratory, lime was added to increase the pH of the water from 6.3 to 8.5. This reduced the iron content to an acceptable level.

The demolition of the holder is to be started on May 15. All structures except the holder will be demolished to adjacent grade or the top of the concrete slab or earth, whichever is the higher elevation.

The base of the holder is about 5' below the adjacent grade level. This void which is approximately 240' in diameter, will be filled with small rubble or fly ash to 12" from ground level. The remaining 12" level to surrounding grade shall be filled with 12" of clean earthfill, well compacted.

The use of the ball diamond will be restricted during the demolition to avoid any possible accident.

The plant will be guarded 24 hours a day, 7 days a week during the demolition program.

Helpful Hints for Freezing Foods

Freezing is one of the simplest and fastest methods of food preservation. For proper freezing and freezer management, we suggest these tips:

1. Manual defrost freezers should be defrosted when there is a 1/4 inch buildup of frost. Frost acts as insulation and a buildup causes the freezer to work harder to maintain 0°F (-18°C). Clean thoroughly once a year.

2. Limit the amount of food to be frozen at one time to no more than 2 to 3 pounds of food per cubic foot of freezer space. A freezer has to work harder to freeze food initially than to maintain it in a frozen state.

3. Once frozen, stack similar foods together. Rotate them so you'll use up those frozen longest first.

4. Keep an active list of all items in the freezer, so some are not forgotten for a long time.

5. Try to keep the freezer at least 3/4 full for better efficiency.

6. If your freezer has a lock, use it. When the entire family is in the habit of locking the door after adding or removing foods, you are much less likely to find the freezer door has been left open by mistake.

The Microwave Oven: An Energy-Efficient Appliance

In recent years, purchasing trends have leaned toward those appliances which use as little energy as possible to do their job. The microwave oven is one of these "energy-efficient" appliances.

It is very efficient because the energy produced is used primarily in cooking the food, not in heating the surrounding air and oven walls. Trade organizations and manufacturers of microwave ovens have found that microwave cooking uses less energy than conventional range cooking of some of the same foods. Even though a microwave oven requires a steady flow of electricity, the much shorter cooking period usually results in an energy savings.

You can see the microwave oven displayed on the main floor of RG&E's Main Office, 89 East Avenue. Come in anytime between 8 AM and 5 PM Mondays, Wednesdays, and Fridays; 8 AM and 9 PM Tuesdays and Thursdays.

Red Wings Open Season Here April 24

The community owned Rochester Red Wings will open their 1976 season here on Saturday, April 24 at 2:00 P.M. Ticket prices will range from \$3.00 for box seats, \$2.50 reserved and \$1.75 general admission.

This year the Red Wings will have eleven dates for their "Knot Hole" membership. "Knot Holes" are youngsters fourteen years old and under who can purchase "Knot Hole" cards for just 50c and attend all the "Knot Hole" games free.

Senior citizens get a break too. Last season the veteran fans could attend only Sunday through Wednesday games at 50c per game. This year they can attend any game all season long for an admission price of just \$1.00 [excluding the Opening Day game, the Baltimore Exhibition and any post-season playoff games].

The Red Wing box office is open every day from 9 AM to 5 PM until Opening Day. Beginning April 26 the hours will be 11 AM to 6 PM. Come out and support the Red Wings.

Visit our Consumer Information Center see the energy-efficient Heat Pump now on display

FILL OUT AND RETURN THIS COUPON TO: C1-37

Dept. 34 Rochester Gas and Electric
89 East Avenue, Rochester, N.Y. 14649
546-2700

I would like more information on the following items:

Name _____
Address _____ Phone _____
Town _____ Zip Code _____