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Published by the Rochester Gas & Electric Corp.

# RG&E consumer news

July 3, 1974



## Learn to Extinguish and Relight Furnace Pilot Light

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Staff Assistant-Consumer Affairs

RG&E recognizes that after evaluating all the advantages and disadvantages, some homeowners would like to turn off their furnace pilot lights during the summer. Widespread acceptance of this practice could cause difficulties in that RG&E does not have the personnel to turn off and relight furnace pilots for all 148,000 gas heating customers. Also, heating contractors are not staffed to provide this service on a wide-spread basis.

For this reason RG&E's Residential Marketing personnel will inform all interested people how they can shut off their furnace pilot and relight it themselves. RG&E staff will be available to consult with people about the proper procedures, including important safety precautions. There will be no charge for this consultation.

Customers with central air conditioning should be particularly interested in

learning this procedure. These customers pay for gas consumption when the pilot is burning, and also pay for electricity to remove the heat which the pilot light generates. This is definitely a wasteful practice.

If this information would be of interest to you, send in the coupon on this page to make an appointment to come in. Since there are so many different kinds of valves and safety pilots on various furnaces you must bring information about your furnace with you.

List the name of the unit, the year it was purchased, and its model number. Also copy down the lighting instructions listed on your furnace name plate. These facts will enable the RG&E staff to give you the proper instructions for your own furnace.

If you are interested, plan to make an appointment to learn the proper way to turn off and relight your furnace pilot light.

## LaCroix Court Apartments Now Open



On Sunday, June 30, La Croix Court Apartments were officially opened to the public. One of the interesting things about the apartments is the high level of insulation for them to be all electric. RG&E recommends that insulation in ceilings be a minimum of R-19 and be equivalent to R-11 in the walls. However, the insulation in La Croix Court is equivalent to R-40 in the ceilings alone, and equivalent to R-19 in the walls. This additional insulation not only conserves precious heat energy, but is also very useful as sound-proofing.

Located in Irondequoit, just off the Keeler Expressway between Goodman Street and Culver Road, these new apartments are electrically heated centrally air conditioned and have all modern appliances. La Croix Court offers both one and two bedroom apartments. Both models have a full kitchen, dining area, living room, full bath (two bedroom units have two full baths), and plenty of closet space. There are 77 two bedroom and 33 one bedroom units. For more information, call either 266-8400 or 343-0050.

## How to Install Insulation Demonstrated at Consumer Center

Did you know that approximately 90% of the homes in this area are under-insulated? This means that homeowners are wasting more energy - and paying more - than necessary.

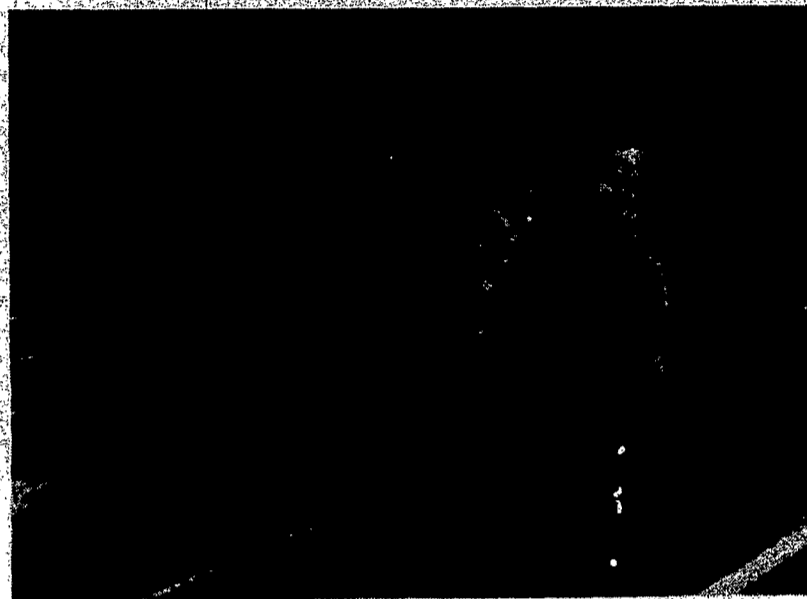
If your home was built before 1940, chances are that it isn't insulated. And even if your home was built after 1940, it may not

have adequate insulation by today's standards. Old Federal Housing Administration rules called for 1 1/2 inches of ceiling insulation. Today, FHA requires 6 inches in ceiling insulation.

You can save energy and keep your heating and cooling bill at a minimum if your home meets these standards of insulation. You

can save even more money if you insulate your home yourself. And RG&E booklet, "If You're Under-insulated, You're Overspending on Fuel," tells you how - step-by-step. For your insulation booklet mail in the coupon on this page or ask for it where you purchase insulation material.

If you would like an in-person demonstration of the technique of installing insulation, visit our Consumer Information Center on the Main Floor at 89 East Avenue. Various insulation material will be displayed. Beginning July 8 and throughout the rest of July one of our experts in home insulation will be on hand at the Consumer Information Center from 10 a.m. to 3 p.m. Using the model of the band wall - where first floor ceiling meets second floor - at the display, he will actually show you how to install insulation. If you stop in at the display when it is unstaffed and you would like assistance use the telephone available at the center to call our Residential Department. Someone will be glad to come to the Center to talk to you about insulation.



Measure your attic to see how much insulation you will need.

## From the Home Service Dept. The Inside Story of Jams and Jellies

Here are a few questions you may be asking now that the 1974 jam and jelly season is here.

### 1. What's the difference between jams and jellies?

Jam is a thick, sweet spread with pieces of crushed or chopped fruit. Generally, jams have a softer set than jelly. Jelly is made from the juice of fruit. It is either clear or translucent and should be firm enough to hold its shape.

### 2. What makes them gel?

Fruit, sugar, pectin, and acid. All four items in proper proportions are needed to make up the scientific formula. You cannot cut down on one of these ingredients. This is why a recipe must be followed exactly.

### 3. Why use a commercial pectin?

Only a few fruits have enough natural pectin to make them gel. If a fruit is overripe, there is too much pectin; if it is underripe, there is too little pectin.

### 4. Is the liquid pectin interchangeable with the powdered pectin?

No. The recipes use different methods and often different proportions. Remember,

the recipe must be followed exactly.

### 5. Can artificial sweeteners or blended sugar be used in place of regular granulated sugar?

No. Sugar is physically essential for the gelling of fruits and their juices, not just for sweetness. Granulated sugar is pure sucrose and is recommended for a good quality "gel".

### 6. Can jam and jelly recipes be doubled?

Yes, they can, but this is not widely recommended. There's always a possibility of error in the doubling arithmetic. Doubling a recipe can create a too soft product.

### 7. What is a rolling boil?

A boil that cannot be stirred down.

## Fair Haven Firemen Field Days, July 4 - 6

Thursday, July 4, will be the first day of a three-day firemen's field days, hosted by the Fair Haven Volunteer Fire Department. It will feature parades, rides, music and food.

If you enjoy camping and would like to go to the field days for the entire three days, reserve a spot at Fair Haven Beach State Park, which is located right at the edge of the village of Fair Haven.

## All RG&E Offices Closed on the Fourth

RG&E's Main Office, 89 East Avenue, including the Appliance and Customer Service Departments, will be closed July 4, 5, and 6.

The urban offices, at 576 Joseph Avenue, and Bull's Head Plaza, 28 Genesee Street, will also be closed on the fourth. However, they will be open on Friday, July 5 from 9 A.M. to 6 P.M., and Saturday, July 6 from 9 A.M. to 1 P.M.

The Brookwood Science Information Center will be open Thursday, July 4, for normal hours - 10 AM to 4 PM.

For emergency service during the holiday call 546-1100. Have a safe and enjoyable weekend.

FILL OUT AND RETURN THIS COUPON TO: **CJ-20**  
 Dept. 34 Rochester Gas and Electric  
 89 East Avenue, Rochester, N.Y. 14649

I would like more information on the following items:

Name \_\_\_\_\_  
 Address \_\_\_\_\_  
 Town \_\_\_\_\_ Zip Code \_\_\_\_\_