

RG&E consumer news



Call Us Before You Move

By Miss Anne S. Fenstermacher
Staff Assistant-Consumer Affairs

This week's column is written for customers who plan to move this spring. Since April is a peak moving month, we request that you notify us of your address change at least three days before you move. This will assist us in scheduling to make certain that your gas and electric service will begin at your new residence and end at your former location at the right time. The Company will make every attempt to comply with your wishes, but must have this advance notice to do so. Service people will not be able to come out the same day you call unless there is an emergency.

It is important that the service representative has access to your home when he arrives to read the meter for your final bill or to activate the gas and electric service. He may also need to check your appliances. Please make sure that someone is home. (Please note: All RG&E employees carry an identification card. Don't hesitate to ask the representative to show you this identification. It is for your protection.)

The people who move into your former residence must also call to notify us to begin service in their name. We cannot automatically put the service in their name, but must have their authorization.

From the Home Service Department Safe Use of Aerosol Products

Preparations packaged in aerosol cans are available for use in every room of your home and for every purpose imaginable. They must be used properly and manufacturers cautions observed carefully. When this is done, aerosols can save you some work.

An aerosol can has four main parts; the container, the propellant, the product and a valve. The container may be metal, plastic, glass or glass coated with plastic. The product is the reason you buy the can. The propellant is a gas that enables the product to be released from the can through the valve.

Aerosol cans are very safe to use when you follow a few simple cautions that appear on the can:

1. Use only as directed, read the label.
2. Keep away from heat or fire; do not expose to temperatures over 120°F.
3. Do not puncture can.
4. Keep away from children.

The final bill for gas and electric service at your former residence will be stamped with the words, "Final Bill," and should arrive about two weeks after the meters are read. It is important that we are provided with an accurate forwarding address for this bill.

Applications for new service, change of address, or questions about billing will be answered by calling 546-1110 between 8:00 A.M. and 5:00 P.M. on weekdays, or you may write or visit one of the three Company offices. The Main Office at 89 East Avenue is open from 8:30 A.M. to 5:00 P.M. weekdays and 8:00 A.M. to 12:00 P.M. on Saturdays. The offices located at 576 Joseph Avenue and at 26 Genesee Street (Bull's Head Plaza) are open from 9:00 A.M. to 6:00 P.M. weekdays and 9:00 A.M. to 1:00 P.M. on Saturdays.

CORRECTION

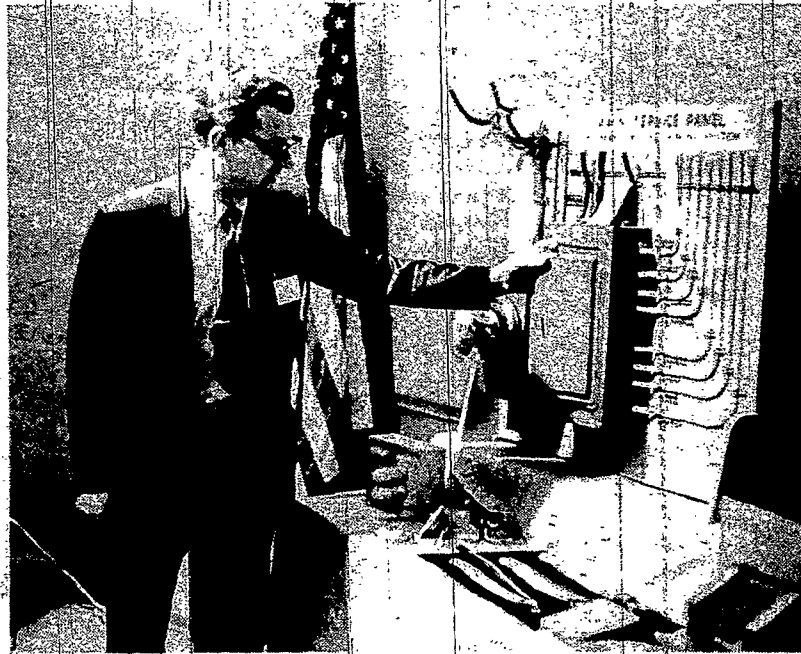
Two weeks ago, I recommended against shutting off your gas range pilot lights because the safety considerations would outweigh the energy savings that would result. That advice still holds true. But I had overestimated the savings, which would be closer to 288 cubic feet per month, or 50-60 cents, rather than the higher figure I gave.

From the Home Service Dept. Clip and Save

Observe the following cautions using aerosols:

1. Use only as directed, read directions.
2. Keep away from heat; do not expose to temperatures over 120°F.
3. Do not puncture can.
4. Keep away from children.
5. Dispose of properly: depress valve until nothing more comes out, then place with non-burnable trash.

Home Owner's Seminar Tonight



RG&E Residential Representatives will discuss proper wiring, insulation, ventilation and humidification at tonight's seminar.

The annual Home Owner's Seminar, sponsored by the RG&E Residential Department, will be held tonight and April 24. On both nights the Seminar will be held in the RG&E Auditorium at 89 East Avenue and will begin at 7:30 P.M.

For over ten years these seminars have been helping

Celebrate Spring With a Beautiful Drive to Brookwood

If you are cutting down on the use of gasoline, like most of us, you may be exploring recreation and entertainment areas in the immediate vicinity for the first time. Have you discovered the Brookwood Science Information Center yet? It is located on Lake Road in Ontario, 16 miles east of Rochester.

At Brookwood, displays, films and staff members all tell the fascinating story of the production of energy from the earliest methods to the future. The story is told so that all ages can enjoy it.

There is no price for admission, and there is plenty of free parking. For more information and information on group tours, call 546-2700, extension 291-203.

Booklets Available on Energy Conservation

Are you in the position of wanting to conserve energy while not knowing exactly what to do? RG&E has several booklets available which can help you. Send in the coupon on this page with a request for any or all of these booklets: "Living with the Energy Crisis," "Watt Watcher Handbook," "53 Ways to Save Money on Your Gas and Electric Bills," and "Know Your Range" (a booklet with particular emphasis on over meals.)

thousands of owners of new homes and remodelers of older homes understand the importance of proper wiring, good heating and air conditioning systems, and what constitutes adequate insulation. This year the Seminar will stress energy-saving ideas. Ideas that will help save you money.

Tonight's Seminar will feature House Wiring, Insulation, and Ventilation and Humidification. Heating and Air Conditioning will be the topic of the second Seminar, Wednesday, April 24. Representatives from the Residential Department will discuss Gas Heating and Air Conditioning and Electric Heat.

Refreshments will be served and a door prize will be awarded at both sessions. There will be free parking for participants of the Seminar in the Company lot on Lawn Street behind the Main Office.

For your free tickets to the Seminar on April 24, fill in the coupon on this page and let us know how many you need. Or, you can receive tickets by calling the Residential Department 546-2700, and asking for extension 2751. Tickets are required for admission.

Rochester Chapters Host New York State Beta Sigma Phi Convention April 19-21

Beta Sigma Phi is an international sorority for women. Founded in 1931 in Abilene, Kansas, the international organization has grown to over 235,000 members in 21 countries and territories. The eleven Rochester Chapters will host the New York State Convention in Rochester April 19, 20, 21 at the Holiday Inn - Downtown.

The Convention theme is "The World of Women" and features the Honorable Midge Constanza, Rochester Vice-Mayor, as the Keynote Speaker.

Other noted speakers for the program include:

Ruth L. Mets - Coordinator Continuing Studies for Women Rochester Institute of Technology. Topic - "Woman's Learning is Never Done."

Terry A. Darveaux - Assistant Vice-President, Manufacturers Hanover Trust/Cenese Region. Topic - "An Ounce of Analysis."

Margaret Dodson Mayrl - Director, Leisure Time Activities, Monroe County Council on Aging Inc. Topic - "Growing Older Graciously."

Mary L. Ambrose - Past Public Speaking Chairperson, Rochester Chapter, American Institute of Banking. Topic - "Communication - the Key to Success."

Margaret Grant - Teen Challenge of Greater Rochester, Inc. Topic - "Learning Through Involvement."

Mary K. McCartney - Senior Home Economist, Rochester Gas and Electric Corporation. Topic - "The Right Connection."

RG&E Employee Earns Designation at National Convention

Gordon Keenan of Commercial and Industrial Marketing was one of 14 persons in industrial gas marketing from ten different gas distribution companies, who earned the Chartered Industrial Gas Consultant award this year in Denver, Colorado. The designation was presented in a ceremony on March 21, 1974, at a general session of the American Gas Association Marketing Convention.

Mr. Keenan is a Mechanical Engineering graduate of Clarkson and has been employed at RG&E since 1957. He is currently very involved in RG&E plans to burn refuse from recycling centers to be built in Monroe County.

FILL OUT AND RETURN THIS COUPON TO: CJ-9
Dept. 34 Rochester Gas and Electric
89 East Avenue, Rochester, N.Y. 14649

I would like more information on the following items:

Name _____
Address _____
Town _____ Zip Code _____