

RG&E consumer news



New uniforms for meter readers

By Miss Anne S. Fenstermacher
Staff Assistant-Consumer Affairs

Your RG&E Meter Reader has a new look! By mid-February he will be wearing a new uniform which distinctly shows that he is from RG&E. I want to inform you of the change so you will recognize the uniform when he comes to read the meter.

His new uniform, as pictured here, consists of navy blue slacks, jacket and tie, and a light blue shirt. The RG&E logo is prominently displayed on the jacket. He will also be wearing a blue and white card imprinted with his picture, his name, the Company logo and the words, "Hello, I am your RG&E Meter Reader."

There are numerous RG&E personnel other than Meter Readers who visit homes concerning gas and electric service. RG&E recognizes that customers may be apprehensive about representatives who are not wearing uniforms, so for this reason all RG&E personnel carry identification cards. The card contains a picture of the employee with his or her name and signature, and RG&E's logo and full corporate name, Rochester Gas and Electric Corporation. If the representative is at a solid door which you don't want to open, ask him to go around to a window or to another door which has a window. This way you will be able to see the identification card.

Apartment dwellers, particularly those of you who live alone, may want to take a further precaution. During the day you can ask the employee for the name of his or her department and the extension number to ask for and call that department at RG&E to verify that the representative is scheduled to visit your residence.

After 5:00 P.M. it is still possible to get a verification because RG&E maintains 24-hour telephone service and evening personnel should be able to determine where representatives are scheduled to go. Again, ask the service person for the proper extension number at RG&E and call that extension. RG&E's phone number for Rochester-Monroe County is 546-2700. In the Lake Shore, Genesee and Canandaigua/Finger Lakes Districts you will want to check your telephone directory.

Don't hesitate to use any of these means for verification — they are for your protection!



New restaurant in Nunda rustic outside, pleasant inside

A new restaurant has opened in Nunda, New York. Lookout Lodge is a log cabin outside and very comfortable and pleasantly appointed inside. It's perched on top of the highest mountain in the area and on a clear night you can see jets landing at

Monroe County Airport, over 50 miles away.

Inside there are two parts to Lookout Lodge. On the entrance level, there is a large dining room, kitchen, and dining porch used in warmer weather. Downstairs there is a lounge with a big fireplace, television,

jukebox and a piano. The lounge is panelled in real barnboards and looks very cozy.

Open everyday from noon to 2 a.m., and Sunday, noon to midnight, the restaurant caters to all kinds of people looking for good food in a pleasant atmosphere, and a cozy good time. It would be a great place for a family Sunday dinner, or to take Mom on her birthday. You can hold a party there, too, if you let them know in advance. Owners Norma and Allen Terry, who are natives of the area, wish to emphasize that skiers and snowmobilers are welcome to stop in, also.

Lookout Lodge is located 4 miles from the heart of Nunda on Bayersville Road, which is off Route 436 east out of Nunda. When you find yourself at the top of a very steep dirt and gravel road, you'll be at the Lookout Lodge.



This is the native stone fireplace in the main dining room of Lookout Lodge.

Learn how to survive as a consumer at RG&E's information center

Being a consumer in today's marketplace requires a great deal more sophistication than in the past. There are so many brands, models and sizes of everything that we are often beset by confusion when making a selection. Sometimes we are tempted to suspect that we are the victims of a devious world of business and industry.

Instead of thinking of ourselves as victims, however, we should take a look at what is being done for us and how we can use some of the consumer organizations to help ourselves. February's Consumer Information Center does just that. By visiting the Center, you will learn about consumer legislation and other consumer aides that exist today and how to use them.

Information is also available regarding many of the avenues of help the consumer can use, if he has a special problem, such as the Better Business Bureau and the State Attorney General. A slide program at the Center graphically outlines the story of some of the problems that consumer have, what is being done to help them, and how they can help themselves.

At the Center you will learn about many other consumer aides that you can use when you shop, such as unit pricing and open dating. You will learn about what is being done to help you in appliance stores, such as improved warranty protection and more detailed information

Visit the Consumer Information Center any Monday through Friday from 8 A.M. to 5 P.M. to learn how you can survive as a consumer. If you have a special question, a member of the Home Service Department will be glad to help you.

4-H Cherry Dessert Contest at Eastview Mall Feb. 22

The annual 4-H Cherry Dessert Contest, sponsored by the 4-H Division of Cooperative Extension, Rochester Gas and Electric, Eastview Mall and N.Y.

Cherry Growers Assn., will be held at Eastview Mall this Saturday, February 22, beginning at 10:30 A.M. One boy and twenty-five girls will demonstrate their abilities for you and for patients at Ontario County Infirmary, and Elm Manor Nursing Home, Canandaigua who will have the finished products for dessert that day.

Commentary throughout the demonstration will be by Mrs. Lee Johnson of Marion, N.Y.

Cooperating are Corning Glass Works, Sears, Roebuck, Inc., the Associated N.Y.S. Food Processors and Rochester Master Bakers.

From the Home Service Dept.

Clip and Save

With Valentine's Day just around the corner, plenty of candy will be received by sweethearts, husbands and wives, parents and acquaintances. A question frequently asked is "What can I do with all of this chocolate?" Simple!

Chocolate freezes beautifully. Just place the left over chocolate in plastic containers with tight fitting lids or use heavy duty aluminum foil. If the candy is white when taken from the freezer, do not panic. This is not harmful but a natural reaction occurring between chocolate and cold temperatures. So, save those chocolate covered cherries and nuts and thaw them in the refrigerator or at room temperature for a tasty treat later.

FILL OUT AND RETURN THIS COUPON TO:

Dept. 34 Rochester Gas and Electric
89 East Avenue, Rochester, N.Y. 14649

I would like more information on the following items:

Name Phone
Address Zip Code

X